

### Update on Management Action Plan (MAP)

13<sup>th</sup> Board Meeting

April 27, 2006

The MAP was created to effectively implement the Management Response approved by the Board in Marrakech

• Translates Management Response into concrete actions with specific steps, timelines, and clear leadership.

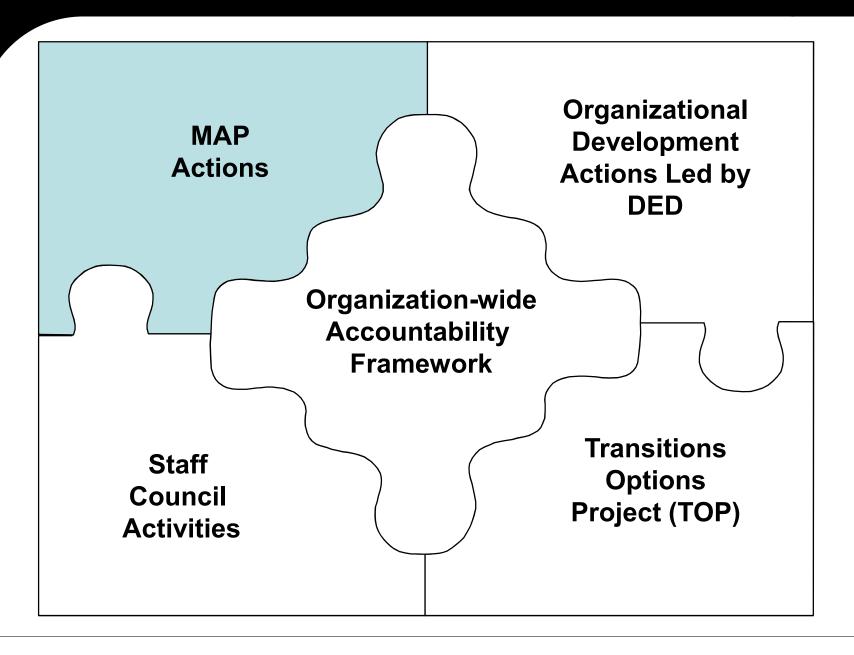
 Steering group composed of senior managers meets weekly to review and discuss progress on plan

• MAP document discussed several times with the ad hoc Oversight Committee and the Inspector General.

• Document also shared with the Ethics Committee for actions in regard to involvement of family members.

### MAP represents only one element of efforts to strengthen the Secretariat this year





# MAP actions are designed to directly address the findings of the IOS Report



### **Contracting and Payments**

### **IOS Findings**

- Failures to comply with procurement policy
- Insufficient documentation of some contracts
- Questions whether certain payments were adequately governed by policy

### **MAP Actions**

- Strengthen contracts team
- Upgrade contract information systems
- Publish contracts manual and train all staff
- Clarify and align procurement policy
- Develop enhanced guidelines for use of credit cards and GF bank account
- Ensure ongoing recording of exceptions to WHO rules

### Progress to Date

- Internal contracting process analyzed & agreed on
- Contracts team restructured and recruitments begun
- Contracting for database in process
- Proposal for alignment of policy sent to WHO
- •Credit card guidelines updated
- Process for exceptions agreed with WHO

# MAP actions are designed to directly address the findings of the IOS Report



### Recruitment

### **IOS Findings**

- Lack of transparency in short-term recruitments
- Questions with regard to direct appointments
- Lack of clarity on secondments and accountability lines
- Lack of compliance with WHO staff rules on payments

•Strengthen HR team

MAP Actions

- Develop enhanced HR database & systems
- Clarify recruitment, direct appointment & secondment policies
- Institute training on recruitment for all managers and staff

#### Progress to Date

- Comprehensive HR strategy developed & recruitments for expanded team begun
- Analysis of HR IT systems needs complete; options being explored with WHO
- Clarified policies developed, incl creatior of Direct Appointment review panel
- Draft training template prepared

## MAP actions are designed to directly address the findings of the IOS Report



**IOS Findings** 

Pro-bono involvement of a family member in GF activities MAP Actions

Develop & enforce comprehensive guidelines on family member, partner and spouse involvement **Progress to Date** 

Options paper for guidelines prepared by law firm DLA Piper, reviewed by Secretariat and sent to Ethics Committee for decision making



#### Implementation of MAP Actions will continue over the coming months



May	June	∫ July	August
-----	------	--------	--------

<ul> <li>HR &amp; contracts training launched</li> </ul>	<ul> <li>Enhanced HR team in place</li> </ul>	<ul> <li>New HR &amp; contracts systems in</li> </ul>	<ul> <li>Final contracting manual</li> </ul>
<ul> <li>Guidelines for Credit Suisse</li> </ul>	<ul> <li>Policy on secondments</li> </ul>	place	published and distributed
payments	and promotions	Enhanced	- ·
completed	finalized	contracts team in place	<ul> <li>Ongoing training on all</li> </ul>
Procurement			aspects of
policy agreed with WHO			recruitment & contracting