Agreed Management Actions Progress Report

51st Board Meeting
22-24 April 2024
GF/B51/07B
Geneva, Switzerland
This report:

- Presents trends in AMA completion
- Analyzes risks posed by long-overdue AMAs for AFC attention

**Situation as of 31 January 2024**

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- Presents trends in AMA completion
- Analyzes risks posed by long-overdue AMAs for AFC attention

**Progress in addressing AMAs**

- There are 90 open AMAs as of January 2024 driven by 25 new AMAs from Audit and Investigation reports, and 21 AMAs closed since August 2023 (GF/AFC23/04B).
- Challenges continue to persist in timely closure of AMAs by the Secretariat. Only 26% of AMAs have been closed on time in the last two years, against a target of 60%, partly due to increased workload for teams and the need to prioritize certain mission critical activities.
- For long-overdue AMAs, the Secretariat has made progress. The average completion rate is 58% and work is underway on most of these AMAs. Six long-overdue AMAs have been closed since August 2023. However, overdue AMAs have increased since the last reporting period with implementation yet to commence for 20% of those AMAs.
- Cross-departmental overdue and long-overdue actions which require coordination between multiple Secretariat departments have longer delays (16 AMAs with an average delay of 12 months after the due date) compared to country specific AMAs (19 AMAs with an average delay of five months after the due date).
- OIG and Secretariat collectively reviewed overdue and long overdue AMAs to determine if any agreed action has become obsolete since the OIG report. Despite this, no AMA has been deemed irrelevant as part of this review. The OIG and Secretariat will continuously review overdue and long overdue AMAs and update the AFC on any potential AMA deemed to be obsolete.

**Prioritized AMAs**

- The Secretariat has made good progress in addressing the Gaps in the internal controls of the Wambo workflow and oversight of Procurement Service Agents (PSAs) reporting resulting in the AMA being deprioritized.
- None of the long-overdue AMAs presents high risk requiring prioritization for the AFC's attention at this reporting period.
Annex 1: Agreed Management Action dashboard

Presentation and overview

More updated information

- The dashboard is updated on a monthly basis, to reflect the latest Agreed Management Actions status.

More granular information

- The Agreed Management Actions can be looked at in different categories: by GF division, by status (Open, Overdue), and see the aging trend of open AMAs.

How to access


Interpreting the data: AMAs Executive Overview

- As of 31st January 2024, 90, open AMAs (88 open and 2 pending validation)
- This focus on the AMA not overdue, but due in less than 60 days

- Click on any shape to filter/un-filter the dashboard on a specific division

- The five tables provide a deep dive on the Open and Overdue AMA trends, excluding the ones pending validation
- This graph provides the evolution of the overdue AMA aging, month by month
Annex 2:
OIG methodology to classify and select AMAs for Committee and Board’s attention

The OIG considers the factors below when considering AMAs to highlight to the AFC and Board.

**Potential loss of impact**

**Risk**
- How significant is the risk that the AMA addresses?

**Impact**
- Could the issue the AMA addresses, if realized, have significant impact (programmatic, financial and reputational)?

**Strategic importance**
- Does the AMA relate to a significant strategic priority or initiative?

**Mitigating measures**

**Progress**
- The extent to which the rate of AMA implementation has reduced the initial risks OR when alternative mitigation measures exist.

**Qualitative factors**

**Context**
- Quality of routine updates from the Secretariat, including underlying evidence.
- Secretariat's leverage in addressing the AMA.
- Continuous relevance of the AMA.